

Service Agreement



1. The Parties

This agreement outlines the arrangement between:

Reverend Leti Hawthorn - Walking You Home, CIC

AND

Client(s) _____

(please refer to consent form for contact details)

2. The Arrangement

This arrangement is a voluntary agreement, not a contract of employment or enforceable in a court of law. It is binding in honour only. Neither party intends to create any legal or employment relationship.

3. The Role

I, Leti Hawthorn will provide soul nursing to the client at agreed times and places. This might be a regular, weekly session or it might be an as-and-when-required basis. It will usually be at the client's main place of care, whether this is home, hospice, care home, or other. She will also provide spiritual support to family members by agreement.

4. What I Expect From You

The client will aim to inform me of any necessary changes to times and places of meeting in a timely manner. They will inform family members and care agencies of my involvement in your palliative/end-of-life care and follow the information given in the consent form regarding sharing of information.

5. What You Can Expect From Me

I will provide:

- Clear information about the services I am providing
- A safe and supportive environment
- Advance notice of any changes to schedule
- Flexibility in approach
- Appropriate reporting back to family members about visits and any areas of concern unless there is a clear safeguarding issue that requires immediate action, in which case I will inform the family as soon as possible once action taken.

6. Termination

Should it be deemed necessary to end this agreement there will be discussion with the client and/or family members. Although both the client and I have the right to end the agreement at any time without giving formal notice this is not expected to happen without discussion and appropriate warm-handing on (locating a more appropriate service and introducing the client to that service)

Bespoke Agreement for:



Following initial meeting we have agreed the following:

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We have also discussed the possibility of:

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Signatures

Client Signature: _____ Date: _____

Family member signature: _____ *Date:* _____

Service Provider (Rev Leti Hawthorn): _____ Date: _____